

Health & Wellness Team Notes – September 14, 2010

Team Goal: Carroll County is the leading county in NH in supporting its citizens in pursuing and achieving balanced health.

Attendance: Ted Laliberte, Jen Collard, Mary Ellen Boudman, Sheryl Power, Bert Astles, Cyndi Paulin (Called or email about schedule conflict: Cimbria Badenhausen)

Over the last month the team contacted numerous health providers along the Carroll County Transit route to get a sense of what services they offered, what payment types they accepted and whether they would be interested in being included in a tour of the route as part of the team's effort to increase people's access to services – particularly those without health insurance but also folks for whom transportation is a barrier.

Virtual tour rather than physical tour: As the team worked through the details of doing a physical tour, they realized they could reach more people if they put together a virtual tour and could eliminate the concerns about privacy, reduce the concerns about weather, etc. People could be invited to a presentation that would be less dependent on weather, take less time, be repeated at various locations and times and posted on various websites which could have greater impact than a one-shot deal. **Next steps:** Cyndi will follow up with Laura Slitt from Valley Vision to get her input about how “doable” this would be (how long it would take to shoot?, all video?, some stills of slides woven in with maybe some voice-overs?, cost?) and get that feedback out to the team. Bert offered his admin person to help with some of the technical parts (LeAnn Shand – 356-6921).

The team would like the video to briefly orient people to the transit bus, wheelchair accessibility, etc. as well as highlight provider stops along the route. Information about providers would briefly include services provided and payment types (sliding fee, payment plans, public & private insurance) – perhaps a mix of live clips and slides with the information.

Reviewed provider information gathered: The team reviewed the provider information that was gathered and was pleased to see that there are more opportunities for sliding fee scale and payment plans than expected (some payment options are credit based through private financial company though.) There were 13 of the providers contacted so far who would be interested in being highlighted on a tour and a couple of others who would need to think more about it.

Jen will reach out to Wal-mart regarding their eye care. Sheryl Power will reach out to Garrison Medical, Diane Bartlett and Ellis Spear in Wolfeboro.

Mary Ellen Boudman will help with a connection with Laconia Clinic.

Carroll County Transit update: Eight passenger vans are due to come in October and November with the sixteen passenger vans likely to come in November.

Next Meetings: October 12, November 16, 3:30 – 5:00 pm (Tri-County CAP Resource Center)